Wisconsin Medicaid and BadgerCare Information for Providers

PHC 1759

To:

Prenatal Care Coordination **Providers**

Presumptive Eligibility **Providers**

HMOs and Other Managed Care **Programs**

Wisconsin Medicaid will now accept Presumptive Eligibility applications by fax

Providers can now submit Presumptive Eligibility (PE) applications to Wisconsin Medicaid by fax at (608) 221-8815. Submitting the applications by fax reduces the amount of time for eligibility to become available through the Eligibility Verification System (EVS) and can help women receive Medicaid's services more quickly.

Presumptive Eligibility applications by fax

Providers can now submit Presumptive Eligibility (PE) applications to Wisconsin Medicaid by fax at (608) 221-8815. Wisconsin Medicaid processes PE applications within one business day of receiving them. Submitting applications by fax rather than mail reduces the amount of time for PE eligibility information to become available through Medicaid's Eligibility Verification System (EVS).

Presumptive Eligibility is a Medicaid eligibility category that allows uninsured, pregnant women to receive immediate pregnancy-related services while Wisconsin Medicaid processes their applications. Medicaid PE determinations are made based on pregnancy and income eligibility only; there is no asset test for PE.

A woman's eligibility for PE benefits begins the day on which a qualified provider determines she is eligible based on a completed PE application. Under PE, pregnant women are eligible to receive all covered pregnancy-related outpatient services, including pharmacy services.

At times, Medicaid providers deny services to PE recipients when their eligibility is not yet available through the EVS, even though the women are PE eligible and present a beige paper PE card. Reducing the amount of time for eligibility to become available through the EVS can help these women receive Medicaid services.

Providers can contact Provider Services at (800) 947-9627 or (608) 221-9883 if they have questions regarding PE or need blank PE application forms (form DOH 1043). While providers may continue to submit PE applications by mail, Wisconsin Medicaid strongly encourages providers to submit applications by fax.

Claim submission and temporary Presumptive Eligibility ID cards

The fax number is for PE applications only. For more information on where and how to submit claims refer to the Claims Submission section of the All-Provider Handbook.

To avoid delays in reimbursement, providers who provide Medicaid services to a PE recipient before her Medicaid eligibility can be verified through the EVS should do one of the following:

- Make a photocopy of the beige paper PE identification card. If Medicaid denies the claim with an eligibility-related Explanation of Benefits (EOB) code, the claim and the photocopy of the ID card can be submitted as a Good Faith claim. Refer to the Claims Submission section of the All-Provider Handbook for information on EOB codes and Good Faith claims.
- Wait until the woman's eligibility can be verified through the EVS and then submit the claim.

The *Wisconsin Medicaid and BadgerCare Update* is the first source of program policy and billing information for providers.

Although the *Update* refers to Medicaid recipients, all information applies to BadgerCare recipients also.

Wisconsin Medicaid and BadgerCare are administered by the Division of Health Care Financing, Wisconsin Department of Health and Family Services, P.O. Box 309, Madison, WI 53701-0309.

For questions, call Provider Services at (800) 947-9627 or (608) 221-9883 or visit our Web site at www.dhfs.state.wi.us/medicaid/.